FAQ on Changing Logins & How to Login at Sid.org

September 18, 2012

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2010-2011 Site issues

SID's 2010 website was unsustainable due to:

- Old database interface, difficult to maintain and not compliant with cloud computing and foreign font needs
- High complexity & consultant costs
- Lax data security

Over 2011-2012 a new site was launched, but the members' area wasn't integrated into the main site, and there were some complaints that publications content was too difficult to find.
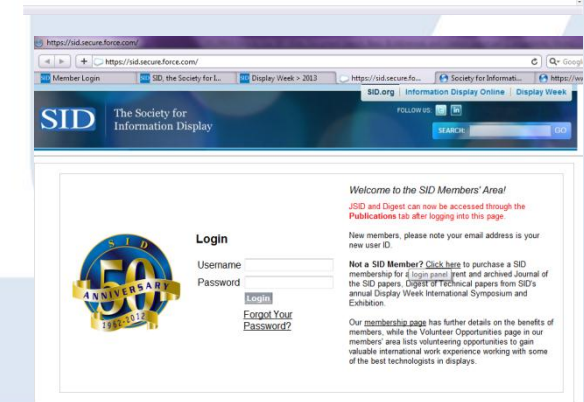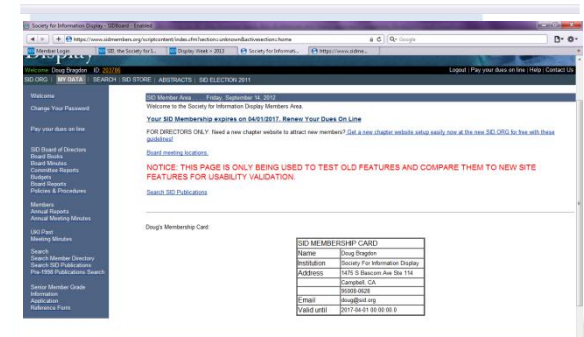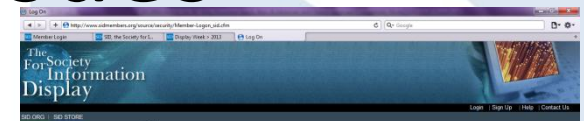
9-2012 Members' Area Change

- 8-2012 members' area had different navigation menus from SID.org

- New 9-2012 members' area login and navigation is integrated into SID.org site to improve the ease of navigation

- NOTE: If you are having trouble logging in, use the Membership tab drop down menu "Member Login" page. The top right "member sign in" link should lead to this same page, but doesn't owing to page caching in some browsers.
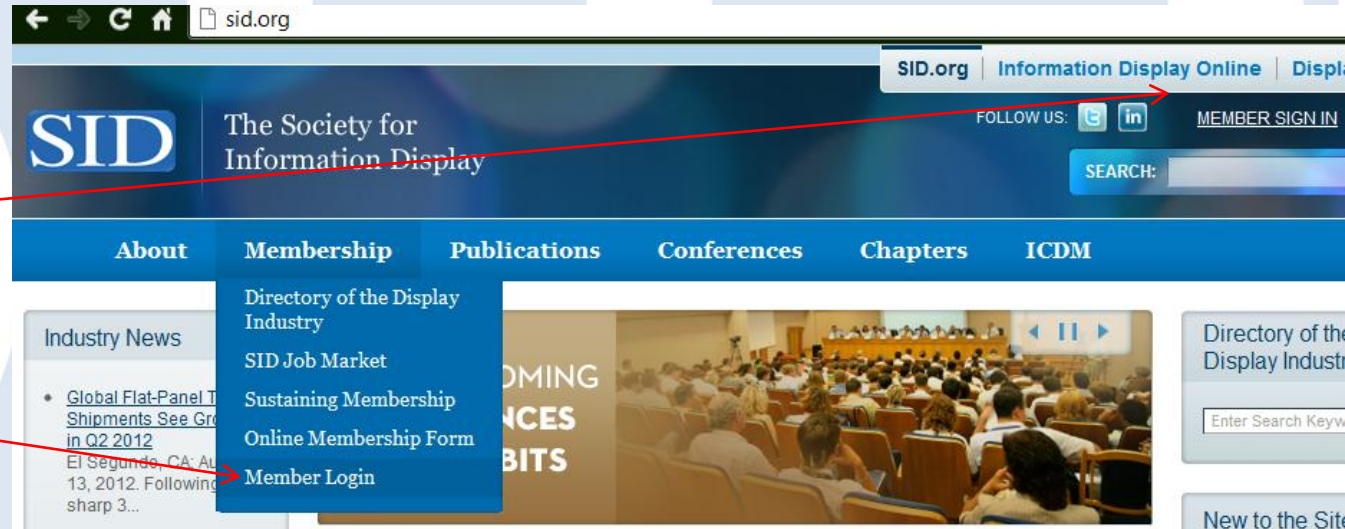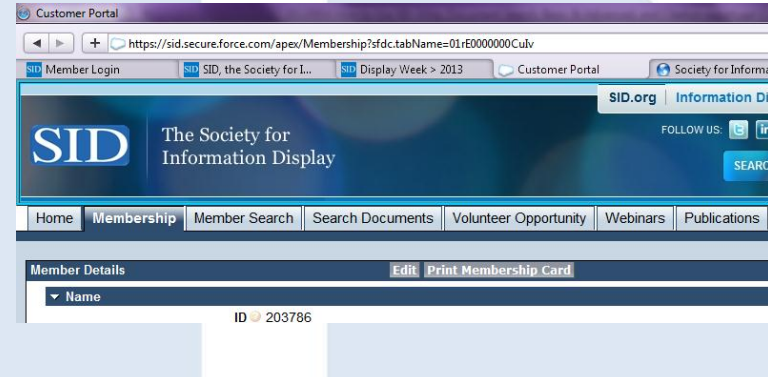
How to Login & Forgot Password

- Use your email address as your login name
- Use password sent to you on 9-17-2012 to login *(the old system didn't allow for password data export, so a reset was necessary)*
- If you didn't receive a password, check your spam folder and/or click on "Retrieve password"
- Your password will be sent to you by email
- If the password doesn't arrive and you can't find it in your spam folder, contact office@sid.org and we can reset your password manually

SOCIETY FOR INFORMATION DISPLAY

Wiley login screen

- Please remember, you can not log in directly to the Wiley site; it will not work
- The login fields shown on the Wiley site on the right are not used; you must login to the SID site before going to Wiley
- The unlocked lock picture indicates you are logged on
- If you navigate to Wiley directly, without view access, the unlocked lock picture will not appear, and you'll only be able to view abstracts

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September 14, 2012